

Northridge Community Resource Guide

Call 211 or Visit: <https://211lifeline.org/index.php> for any questions regarding:



Christian & Other Organizations we recommend by category:

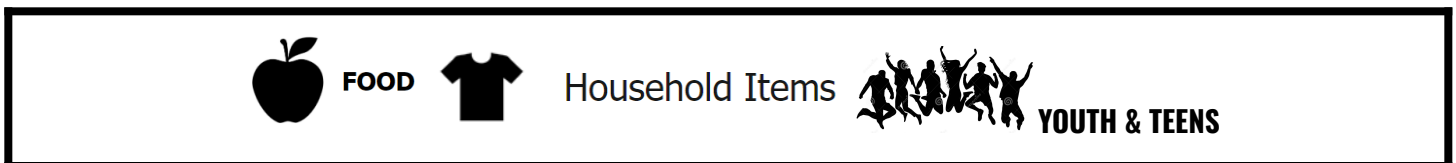
Bethany House (<https://www.bethanyhouserocny.org/>),

Contact Information: 1111 Joseph Ave Rochester, New York 14621, (585) 454-4197



Cameron Community Ministries (<https://cameronministries.org>)

Contact Information: 48 Cameron Street Rochester, NY 14606, (585) 254-2697



Caring Hearts of Rochester (<https://www.caringheartsofrochester.com/>)

Contact Information: 95 Allens Creek Rd Bldg. 2, Suite 300, Rochester, NY 14618, (585) 245-0134



Northridge Community Resource Guide

Catholic Family Center (<https://www.cfcrochester.org/>)

Contact Information: 87 N Clinton Ave. Rochester, NY 14604, (585) 546-7220



SUBSTANCE ABUSE



FAMILY



EMPLOYMENT AND EDUCATION

Compass Care (<https://www.compasscare.info/>)

Contact Information: 2024 West Henrietta Rd Suite 6D Rochester, NY 14623, (585) 232-2350



PREGNANCY

His Branches (<https://hisbranches.org/>)

Contact Information: 340 Arnett Blvd. Rochester, NY 14619, (585) 235-9000



Health



FAMILY



PREGNANCY



FOOD

Luminance Mental Health Counseling (<https://www.luminancemhc.com/>)

Contact Information: carbincounseling@gmail.com, (585) 576-1094



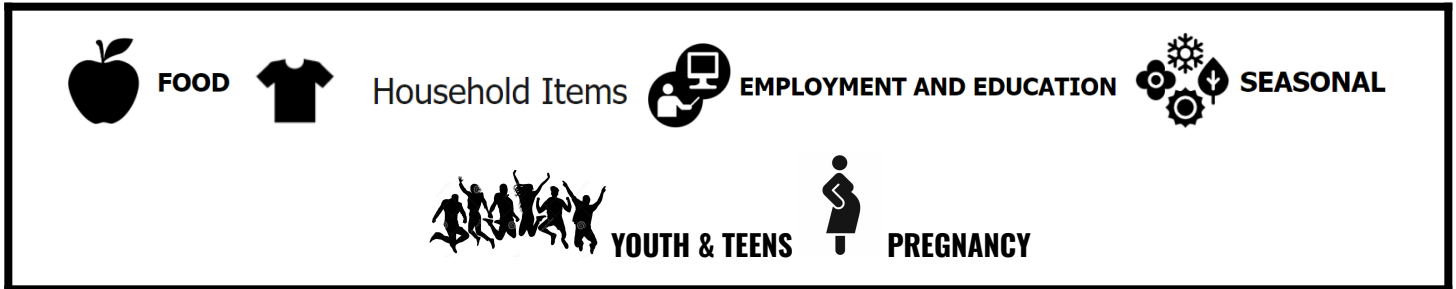
MENTAL HEALTH

Focus on depression and anxiety

Northridge Community Resource Guide

Mission Share (<https://missionshareoutreach.org/services>)

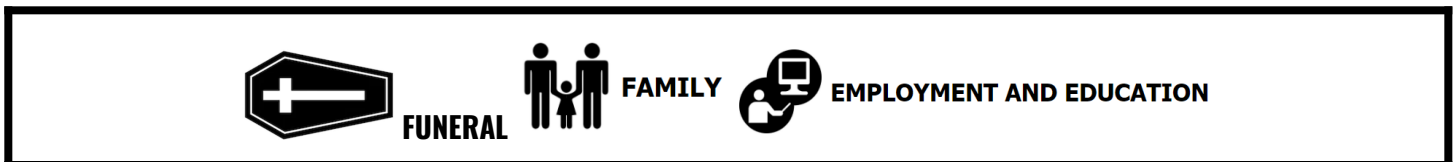
Contact Information: 10 Cedarfield Commons, Rochester, NY 14612 | (585) 368-0744



Monroe County Faith-Based & Community Initiatives

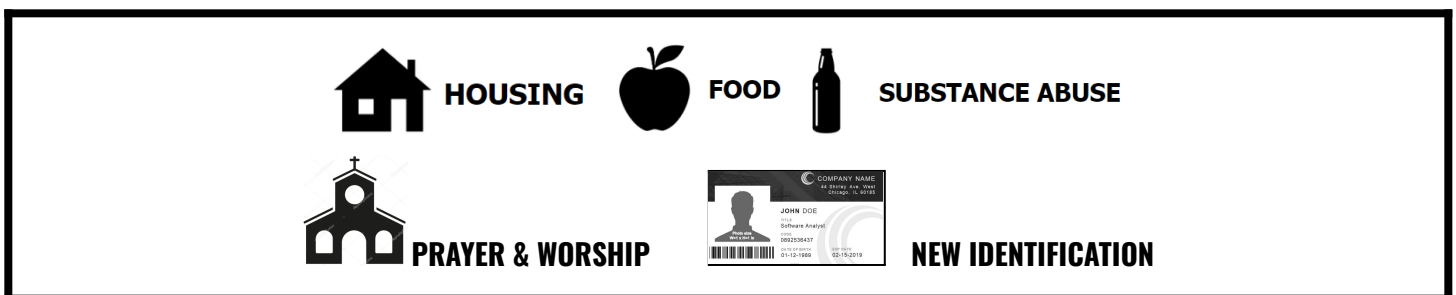
(<https://www.monroecounty.gov/fbci#:~:text=The%20primary%20mission%20of%20the.of%20children,%20the%20elderly,%20the>)

Contact Information: 244 S. Plymouth Ave Rochester, NY 14608, (585) 262-5633



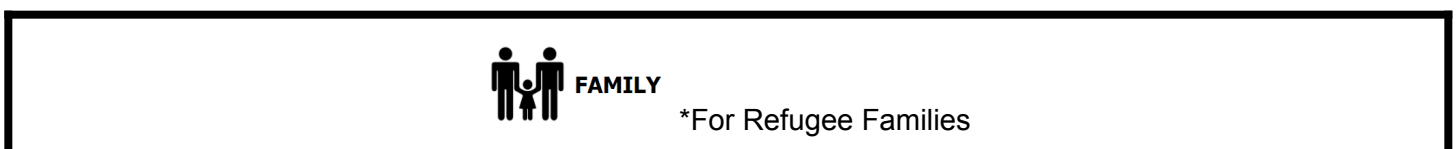
Open Door Mission (<https://opendoormission.com/>)

Contact Information: 156 N Plymouth Avenue Rochester, NY 14608, (585) 454-6696



Refuge Rochester (<https://www.refugerochester.com/>)

Contact Information: 420 Winton Rd North, Rochester, NY, 14610, (585) 503-5109



Northridge Community Resource Guide

Renew MHC (<https://www.renewmhc.com/>)

Contact Information: kristinferri@renewmhc.com, 585-210-8656



MENTAL HEALTH

Focus on marriage, family related issues

Saint Joe's House of Hospitality (<http://www.saintjoeshouse.org/blog/>)

Contact Information: 402 South Ave, Rochester, NY 14620, (585) 232-3262



HOUSING



FOOD

Saint Joseph's Neighborhood Center (<https://www.sjncenter.org/>)

Contact Information: 417 South Ave. Rochester, NY 14620, (585) 325-5260



Health



MENTAL HEALTH



Legal



FINANCES

Department of Human Services Contact Information for Financial Assistance

- ❖ If you have a question on a **pending** Temporary Assistance (Cash Benefits) or Supplemental Nutrition Assistance Program (SNAP) application, you can contact the Intake Workgroups at:
 - By phone: 753-2780
 - By e-mail: dfa2a26.sm.monroe.intakell@dfa.state.ny.us
 - By fax: 753-5315
- ❖ If you have a question on an **active** Temporary Assistance (Cash Benefits) case you can contact the Temporary Assistance Care Management and Self Sufficiency Workgroups at:

Northridge Community Resource Guide

- By phone: 753-2750
- Care Management
 - Last name of case starts with A-DZ 753-2766
 - Last name of case starts with E-LE 753-2767
 - Last name of case starts with LF-ROD 753-2768
 - Last name of case starts with ROE-Z 753-2769
- To reschedule your TA recertification appointment: 753-6229
- By e-mail: dfa2a26.sm.TA.Customer.Service@dfa.state.ny.us
- By fax:
 - 753-6305 to the Care Management Workgroup
 - 753-6924 to the Self Sufficiency Workgroup

❖ If you have a question on a **pending or active** Non-Temporary Assistance Supplemental Nutrition Assistance Program (SNAP) case (not applying for or in receipt of Cash Assistance) you can contact the SNAP Workgroup at:

- By phone: 753-2740
- By e-mail: dfa2a26.sm.Monroe.Team41@dfa.state.ny.us
- By fax: 753-6306

❖ If you have a question on a **pending** Community Medicaid case (under 65 yrs. old or not applying for Cash Assistance or in receipt of SSI) you can contact Team 47 at:

- By phone: 753-656
- By e-mail: dfa2a26.sm.Monroe.Team47@dfa.state.ny.us
- By fax: 753-5122

❖ If you have a question on an **active** Medicaid case (under 65 years old or not applying for Cash Assistance or in receipt of SSI) you can contact the Community Medicaid Workgroup at:

- By phone: 753-2760
- By e-mail: dfa2a26.sm.Monroe.Team40@dfa.state.ny.us
- By fax: 753-5029
- If you have a question regarding a nursing home or hospital bill for the aforementioned population, please e-mail: dfa2a26.sm.monroe.Medicaid.Specialty@dfa.state.ny

❖ Clients who are receiving SSI and have a question regarding Medicaid can contact the Long-Term Medicaid Workgroup at:

- By phone: 753-6388
- By e-mail: dfa2a26.sm.monroe.MA-SSI@dfa.state.ny.us
- By fax: 753-6618

Northridge Community Resource Guide

- ❖ Clients who are 65 yrs old or older or in nursing home and are not applying for cash assistance or in receipt of SSI that have a question on a **pending** Medicaid application can contact the Long-Term Medicaid Workgroup at:

- By phone: 753-6485
- By e-mail: dfa2a26.sm.monroe.senior.plus@dfa.state.ny.us
- By fax: 753-6916

- ❖ Clients who are 65 yrs old or older or in nursing home and are not applying for cash assistance or in receipt of SSI that have a question on an **active** Medicaid case can contact the Long-Term Medicaid Workgroup at:

- By phone: 753-6559
- By e-mail: dfa2a26.sm.monroe.senior.plus@dfa.state.ny.us
- By fax: 753-6981

- ❖ Clients who have questions regarding child support should contact the Child Support Enforcement Unit at:

- By phone: 888-208-4485
- By e-mail: childsupport.ny.gov (for questions and applications)
- By fax: 753-1412

- ❖ To schedule an appointment with the Child Support Enforcement Unit:

- By phone: 753-1441

- ❖ If you have a question about childcare and have an **active** Public Assistance case, please contact the Care Management and Self-Sufficiency workgroups using the contact information listed in the second section on the front of this form.

- ❖ If you have a question about your non-Public Assistance child care case or application, please contact the Income Eligible Child Care Team (Team 76):

- By phone: 753-6316
- By e-mail: dfa2a26.sm.monroe.childcare-DHS@dfa.state.ny.us
- By fax: 753-6308

- ❖ You can request a replacement benefit card by calling 753-6006.